

Note taking Guide

***Creating a Self Managing Culture***

A tele-seminar presented by Carol Kerr and Bill Osborne

**Call in time: 1:00 PM**

**Date: Wednesday, July 15, 2009**

**Phone Number: 218-862-1300**

**Access code: 626143**

1. Setting and reinforcing expectations
2. Helping employees replace unproductive habits with productive ones
3. Growing confidence, initiative and responsibility in yourself and others
4. Modeling behaviors you expect from others